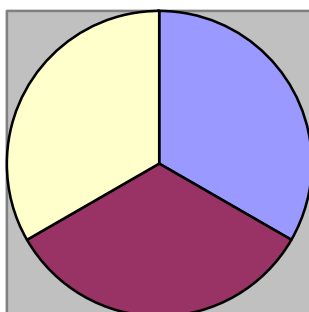


Redditch Borough Council Quarterly Compliment Statistics

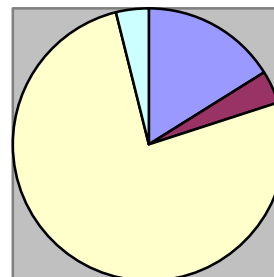
October - December 2009
 There were a total of 66 compliments in the last quarter

**DEPUTY CHIEF EXECUTIVE
DIRECTORATE**



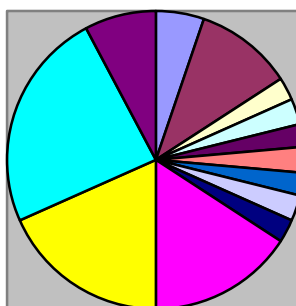
Financial Svs (1) Policy (1) Legal (1)

**ENVIRONMENT & PLANNING
DIRECTORATE**



Building Control (4) Development Control (1)
 Landscape & Countryside/Cleansing (19) Dial A Ride (1)

**HOUSING, LEISURE & CUSTOMER
SERVICES DIRECTORATE**



Aids & Adaptions (2) Capital (4) Care & Repair (1)
 Housing Options (1) Income (1) IT (1)
 OSS (1) Leisure (1) Performance (1)
 Wardens (6) Repairs (7) Sure Start (9)
 Tenancy (3)

What did you compliment?

The majority of compliments related to Landscape & Countryside/Cleansing, Wardens, Surestart and Repairs